**A logo of a letter

Description automatically generated**

**2025 STARS OF THE INDUSTRY AWARDS**

***Recognizing Exceptional Frontline Service***

**NOMINATION FORM**

**DEADLINE FOR SUBMISSION:** Monday, September 15, 2025

**SEND NOMINATIONS TO:** Hank Phillips ([hank.phillips@ktia.com](http://hank.phillips@ktia.com))

**Nomination Eligibility & Requirements:**

1. A nominee must be an employee of a KTIA member organization or business.
2. As long as their primary duties bring them into direct service contact with visitors/guests, any frontline employee is eligible for nomination irrespective of the type of business or their job title. Examples include, *but are not limited* *to*, hotel front desk clerks, visitor center hosts, restaurant wait staff, museum and other attraction docents and tour guides, car rental associates, etc.
3. Nominations must be made by a person in a supervisory or management role who has direct knowledge of the content and quality of the nominee’s work.
4. More than one person from the same company can be nominated.
5. Award recipients will be selected by KTIA’s Nominating Committee.
6. Recipients are expected to be present to accept their awards or provide a 60 second acceptance video in lieu of in person presence. Travel expenses will be the responsibility of the recipient’s employer. Conference registration fees will be waived for the recipient.

**Nomination Criterion**

* Exceptional guest/visitor service

|  |  |
| --- | --- |
| **NOMINATOR INFORMATION** | |
| NAME |  |
| BUSINESS |  |
| TITLE |  |
| ADDRESS |  |
| PHONE |  |
| EMAIL |  |
|  | |
| **NOMINEE INFORMATION** | |
| NAME |  |
| TITLE |  |
| BUSINESS |  |
| ADDRESS |  |
| PHONE |  |
| EMAIL |  |
|  |  |
| **NOMINATION STATEMENT** | |

*At a maximum of* ***300 words****, describe why the nominee is deserving of a Star of the Industry Award for exceptional guest/visitor service. Be as specific as possible, including examples of exceptional service.*